Software Engineering
Development Processes

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Software Component Technology

The slides in this section are partly based on the courses
“Software Engineering I” by Prof. Bernd Brügge, TU München and
“Software Engineering” by Prof. Jan Vitek, Purdue University

Summer Semester 06

ETH
Eidgenössische Technische Hochschule Zürich
Swiss Federal Institute of Technology Zurich

8. Development Processes

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Requirements for Development Process

- A procedure to guide and control the entire development
- Should support developing high-quality systems
  - Software qualities: see Lecture 1
  - Acceptable development costs (time, money, etc.)

Typical Development Process Questions

- **Which activities** to select for the software project?

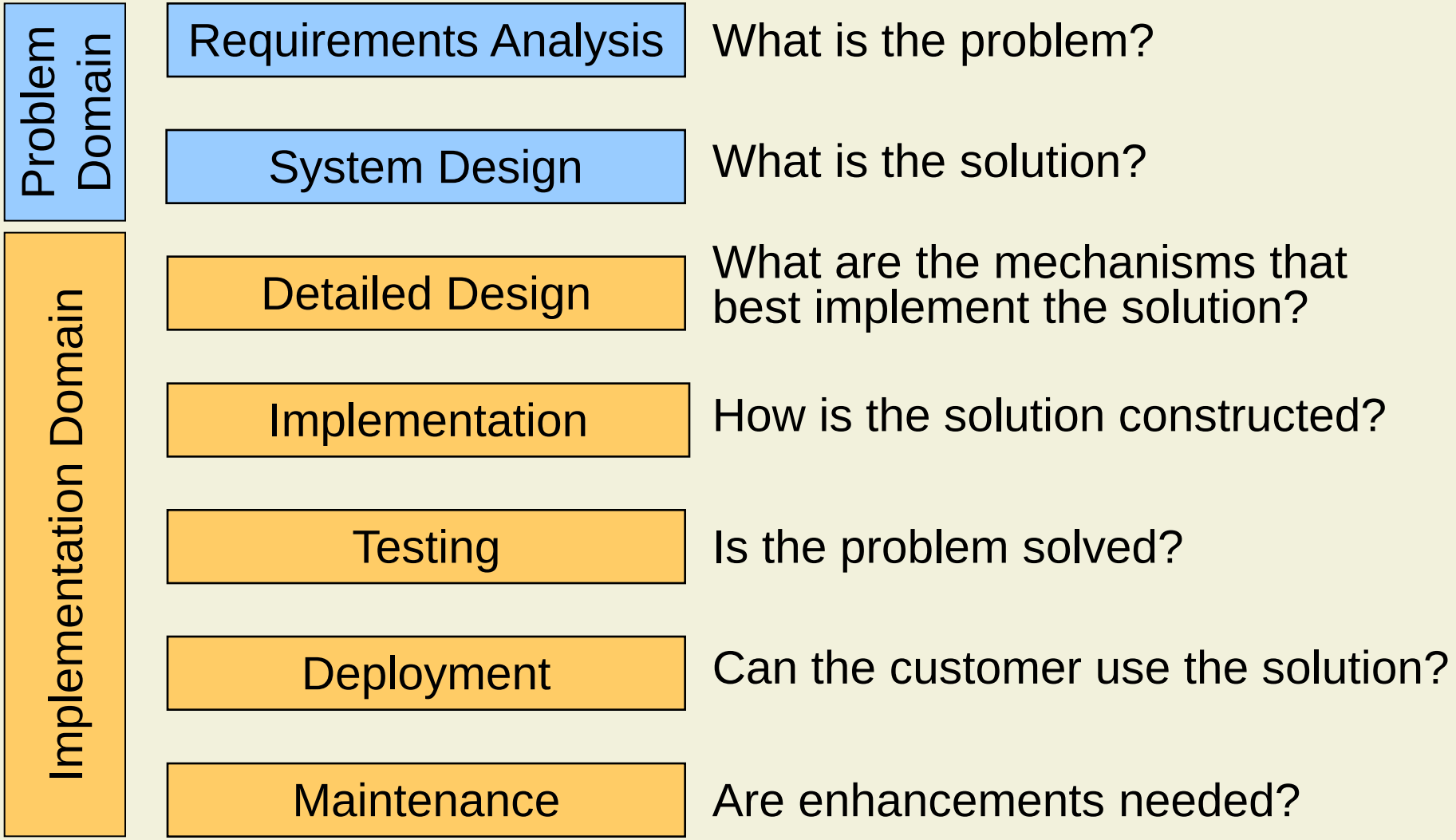
- What are the **dependencies** between activities?
  - Does system design depend on analysis?
  - Does analysis depend on design?

- How to **schedule** the activities?
  - Should analysis precede design?
  - Can analysis and design be done in parallel?
  - Should they be done iteratively?

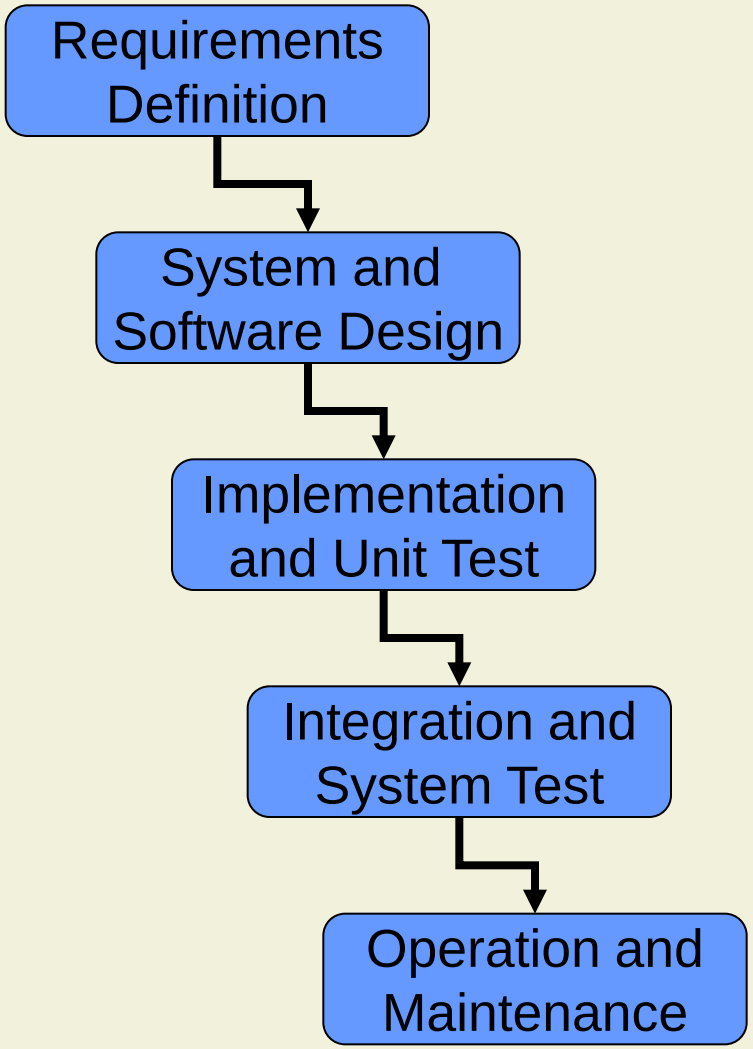
Software Development Activities

- Development process: **activities and results** of software production
- Four basic activities:
  - **Specification**: Definition of functionality and constraints
  - **Development** and Implementation: Production of system
  - **Validation**: Verification, testing, etc.
  - **Maintenance**: Changes and improvements
- Subdivision of activities depends on the particular process employed
- Differs depending on the kind of system built and the organizational context

Software Development Activities (cont'd)



Waterfall Model (Royce 1970)



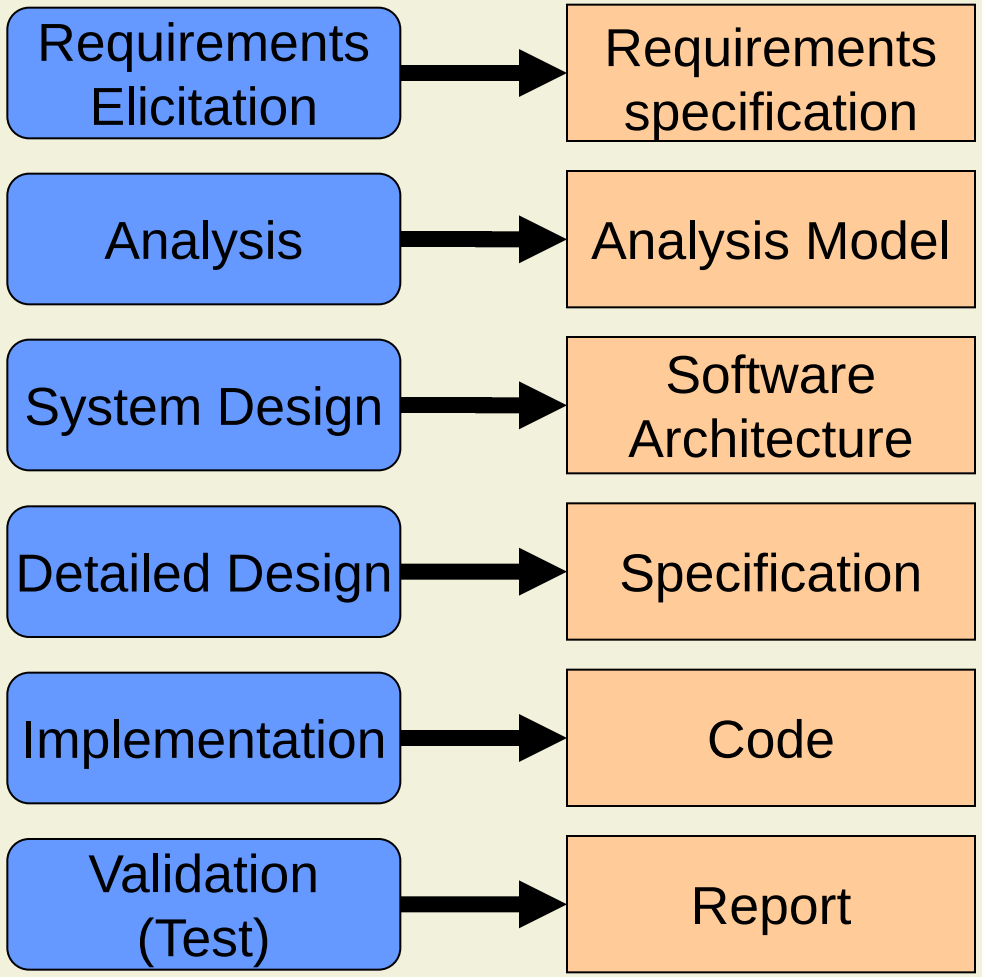
- First process model (also called phase model)
  - The development is decomposed in phases
  - Each phase is completed before the next starts
  - Each phase produces a product (document or program)
- Loved by managers
  - Nice milestones
  - Easy to check progress

Waterfall Process Assumptions

- Requirements are known from the start, before design
- Requirements rarely change
- Design can be conducted in a purely abstract way
- Everything will all fit nicely together when the time comes

Advantage of Waterfall: Transparency

- The output of one phase is the input of the next

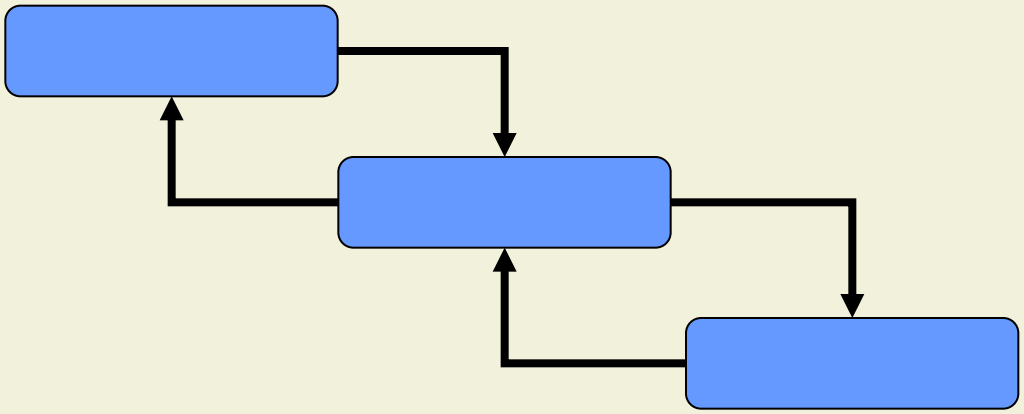


Problems with the Waterfall

- **Assumptions** typically **don't apply**
  - E.g., requirements typical imprecise and mature as development advances
  - Big Bang Delivery risky: proof of concept only at the end
- Late deployment **hides many risks**
  - Technological ("I thought they would work together...")
  - Conceptual ("I thought that's what they wanted ...")
  - Personnel (took so long, half the team left)
  - User doesn't see anything real until the end, and they always hate it
  - Testing comes in too late in the process

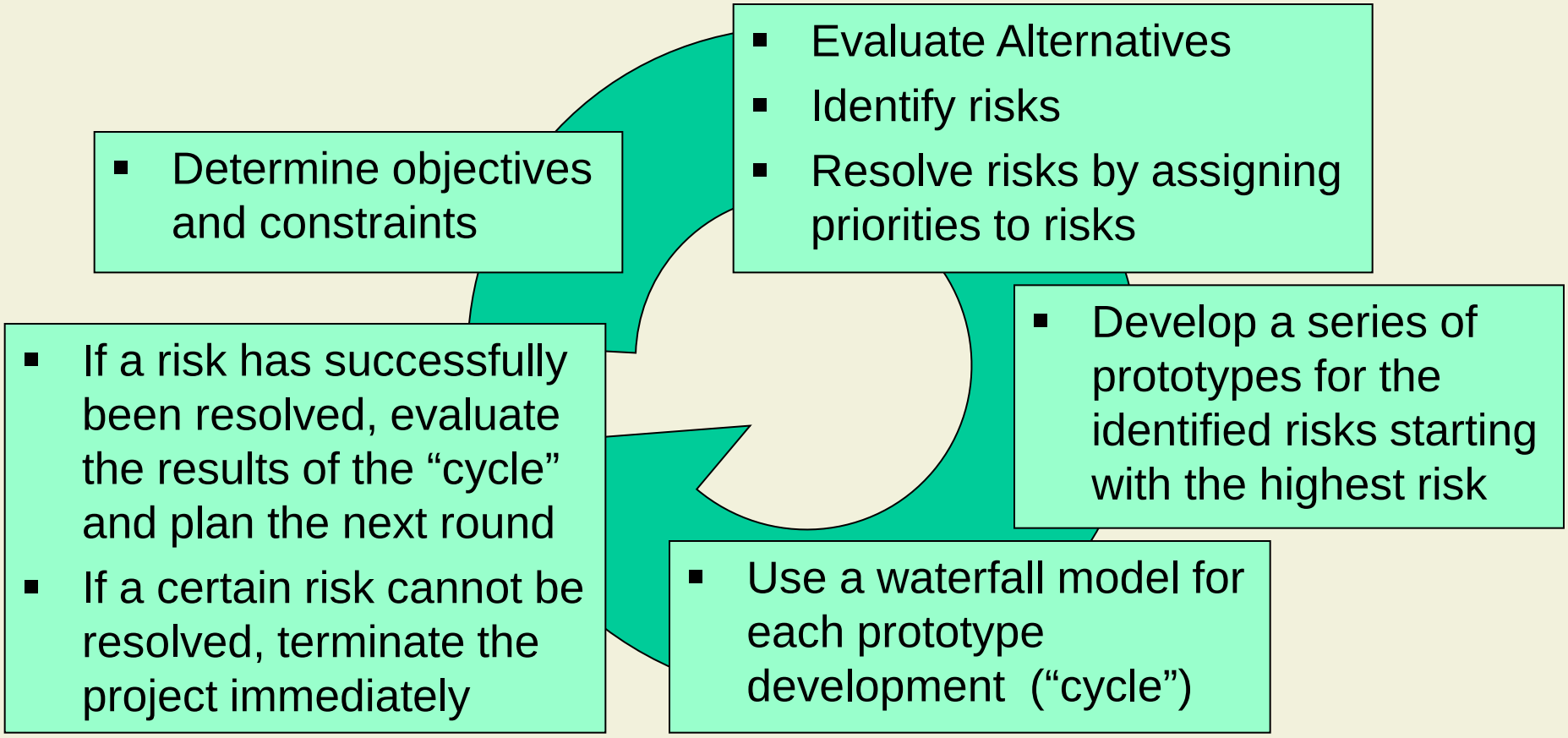
Problems with the Waterfall (cont'd)

- Too much documentation (paper flood)
- Unidirectional flow often too stiff: **feedback** is needed between phases
  - Design reveals problems in requirements
  - Coding reveals design and requirement problems, etc.
- Alternative: weakening through feedback

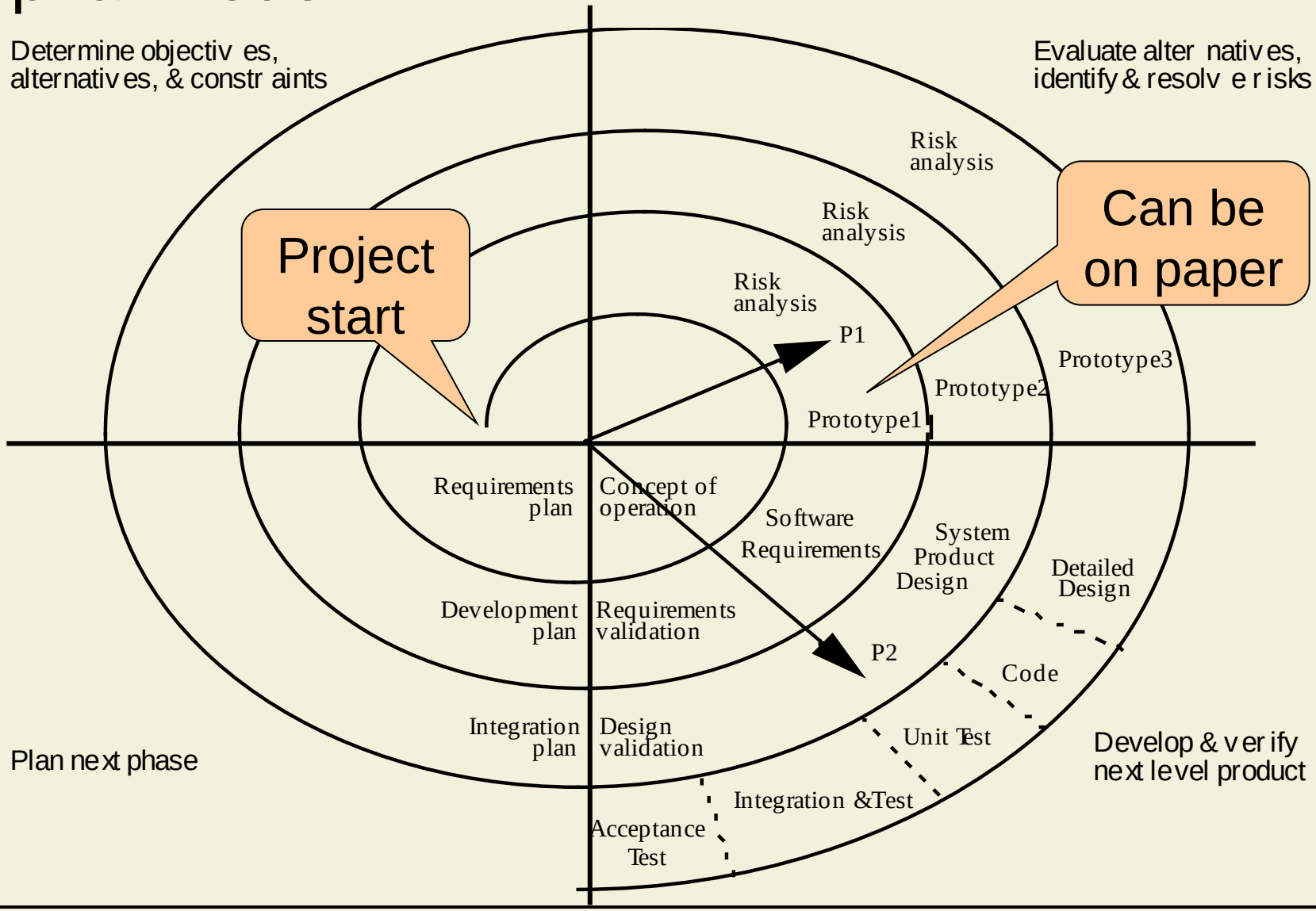


Spiral Model (Boehm 1985)

- Idea: build a prototype and continually improve it
  - Build in customer feedback at each iteration



Spiral Model



Types of Prototypes

- Revolutionary Prototyping
  - Get user experience with a throwaway version to get the requirements right, then build the whole system
- Evolutionary Prototyping
  - The prototype is used as the basis for the implementation of the final system
  - Advantage: Short time to market
  - Disadvantage: Can be used only if target system can be constructed in prototyping language

Spiral Model: Discussion

- Theoretically, wide applicability
  - Many systems built this way
- Problematic
  - Not transparent: Difficult to judge progress. Managers have no checkpoints
  - Poorly structured code: due to frequent modification
  - Requires a skilled team: Small, skilled, and motivated group
- Practically, narrow applicability: small systems with limited life times

8. Development Processes

8.1 Classical Process Models

8.2 Extreme Programming

Extreme Programming (XP)

- A light-weight methodology for small to medium sized teams
- Developing software in the face of vague and **rapidly changing requirements**

- XP and traditional methodologies
  - XP runs counter to software engineering practice
  - XP is not a solution for all problems
  - XP is programmer friendly

- Extreme Programming is an **Agile Method**

Problems Addressed by XP

- Schedule slips
  - Delivery date is always six months in the future
- Project canceled
  - After many slips, project canned
- System goes sour
  - After a couple of years of operation and some changes, bugs start to appear
- Defect rate
  - So buggy that it is not used
- Business misunderstood
  - Software does not answer all the right questions
- Business changes
  - System answers the wrong (out of date) questions
- False feature rich
  - Lots of unused features
- Staff turnover
  - Where have all the good programmers gone?

XP Approach

- Schedule slips
  - **Short release cycles** to limit the scope of slips
  - Within release, 1 to 4 weeks customer-requested feature iterations
  - Within iteration, 1-3 day tasks
  - Implement most important features first, to minimize the impact of slips
- Project canceled
  - **Customer involvement** to choose the smallest possible release, to minimize potential bottlenecks and maximize software value

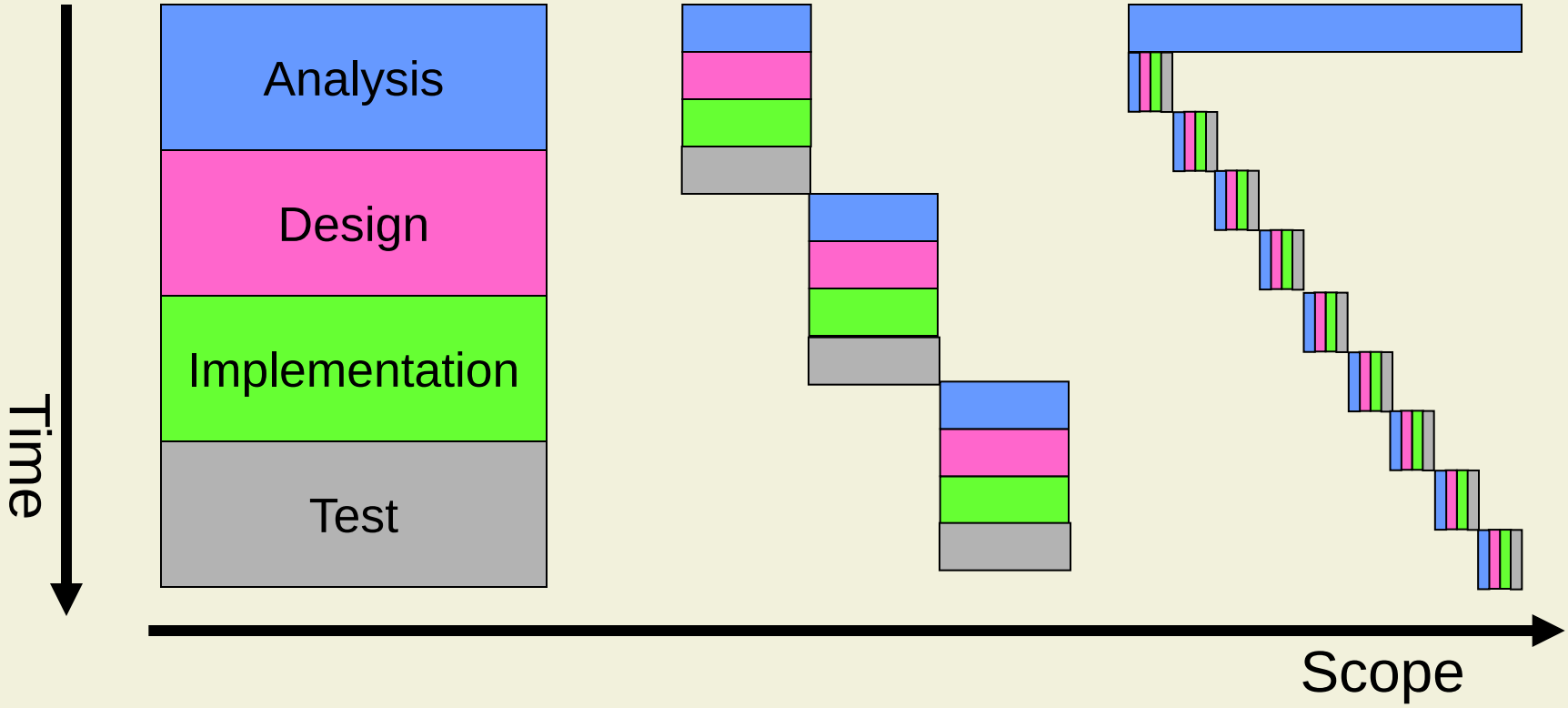
XP Approach (cont'd)

- System goes sour
  - Create and maintain a **comprehensive suite of tests**
  - Run tests **after every change**
- Defect rate
  - Unit test (programmer defined)
  - Functional tests (user defined)
- Business misunderstood
  - **Customer** is an integral **part of the team**
  - Specification **continuously refined**

XP Approach (cont'd)

- Business changes
  - Shorter release cycles imply less change during development
  - Unimplemented features can be replaced at no cost
- False feature rich
  - Only highest priority tasks are addressed
- Staff turnover
  - Religion
  - Shared code ownership

Extreme Programming



- Suggested reading: Kent Beck: *Embracing Change with Extreme Programming*, 1999

The Basics

- XP relies on **12 principles** that are used as guides during the development process
- XP separates software development into **4 activities**, these are roles a software engineer can play
- XP advocates **12 practices** that describe how to approach the development process

The Twelve XP Principles

1. Rapid feedback
2. Assume simplicity
3. Incremental change
4. Embracing change
5. Quality work
6. Small initial investment
7. Concrete experiments
8. Open, honest communication
9. Accepted responsibility
10. Local adaptation
11. Travel light
12. Honest measurements

XP Principles (cont'd)

1. Rapid feedback
   - Generate feedback, interpret it and put experience in the system as frequently as possible
   - Business learns the benefits and shortcoming of the systems
   - Programmers lean how to best test, design, implement seconds/minutes instead of weeks/months
2. Assume simplicity
   - Do not design for reuse
   - Plan for today and trust your ability to add complexity in the future

XP Principles (cont'd)

3. Incremental change
   - Designs change a little at a time
   - Plans change a little at a time
   - Teams change a little at a time

4. Embracing change
   - Best strategies preserve most options while solving the pressing problems

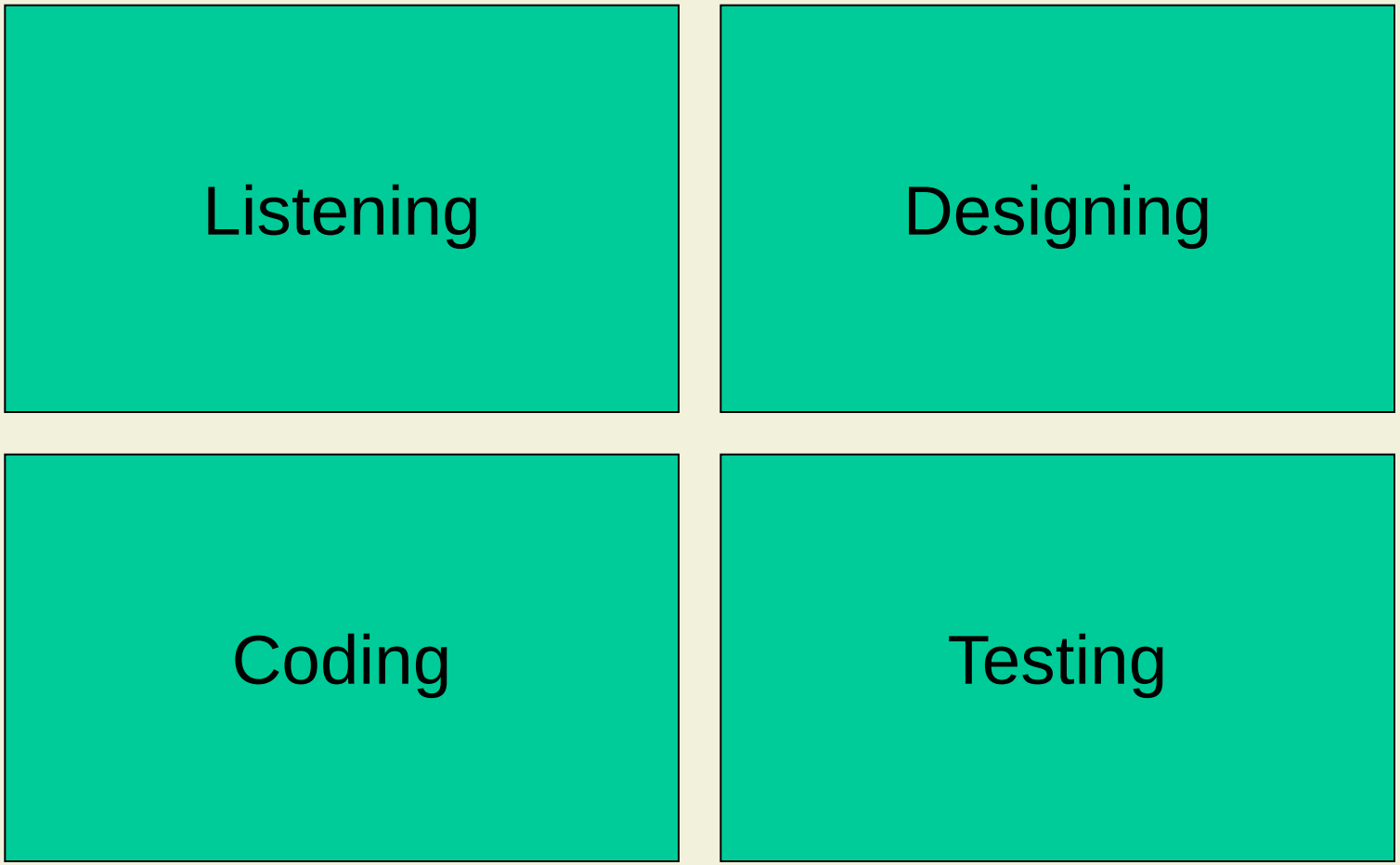
XP Principles (cont'd)

5. Quality of work
   - Quality is not a free variable: the only possible values are "excellent and "insanely excellent"
6. Small initial investment
   - Tight budgets force programmers and customers to focus on essentials
   - Avoid comfort
7. Concrete experiments
   - Every abstract decision should be tested
   - The result of a design session should be a series of experiments

XP Principles (cont'd)

8. Open, honest communication
   - Deliver the bad news early
9. Accepted responsibility
   - Responsibilities should not be given, they should be accepted
10. Local adaptation
   - There are no fixed rules
11. Travel light
   - Keep things small, maintain only the essential
12. Honest measurements
   - Strive for accurate measurement of productivity

The Four XP Activities



XP Activities: Coding

- Coding as learning
- Coding as communication
- Code as end result
- Code as specification

XP Activities: Testing

- Anything that cannot be **measured** does not exist
- Without test, software is useless
- Tests are not only for **functional requirements** they are also for **performance** and adherence to **standards**
- “test infected” – **do not code before having tests**
- Write only tests that could possibly fail (but beware about that possibly)
- Test keep the program alive longer
- Testing improves productivity

XP Activities: Listening

- Listening to customers
- Find rules that encourage useful communication
- Find rules that discourage useless communication

XP Activities: Designing

- Organize the logic of the system
- Good design ensures that every piece of logic has **only one home**
- Good design allows the extension of the system with **changes in only one place**
- Bad design is seen when one modification requires many changes
- Complexity is a source of bad design
- Design is a **daily activity of all programmers**

The Twelve XP Practices

1. The Planning Game
2. Small releases
3. Metaphor
4. Simple design
5. Testing
6. Refactoring
7. Pair programming
8. Collective ownership
9. Continuous integration
10. 40-hour week
11. On-site customer
12. Coding standards

XP Practices: 1. The Planning Game

- **Business people** decide about
  - Scope
  - Priority of features
  - Composition of releases
  - Dates of releases

- **Technical people** decide about
  - Estimates
  - Process
  - Detailed scheduling

XP Practices: 2. Small Releases

- **Working system early**
- Releases anywhere from daily to monthly
- Metaphor
  - System shape defined by a metaphor shared by the customer and programmers

XP Practices: 3. Metaphor

- A **story** that customer, programmers, and managers can tell about how the system works
- Every project is guided by a single overarching metaphor
- Vocabulary should be consistent with the metaphor
- Give a coherent story within which to work, a story that can be easily shared by business and technical
- A metaphor is a system architecture that is easy to communicate

XP Practices: 4. Simple Design

- The right design is one that:
  - **Runs all tests**
  - **Communicates everything** the programmers want to communicate
  - Contains **no duplicate code**
  - Has the **fewest possible classes** and methods
  - Say everything **once and only once**

XP Practices: 5. Testing

- Any feature without an **automated test** does not exist
- Programmers write **unit tests**
- Customers write **functional tests**
- Write test only for method that could possibly break

XP Practices: 6. Refactoring

- A change that leaves system behavior unchanged, but **enhances simplicity, flexibility**, **understandability**, and/or **performance**
- Before changing the program: Is there a way of modifying the program to **make adding** this **new feature easier**?
- After changing the program: Is there a way to **make** the **program simpler**?
- You refactor only when the systems requires you to
- **Keep all tests running**

XP Practices: 7. Pair Programming

- All production code is written with **two people** looking **at one machine**
- There are **two roles** in each pair:
  - One partner is thinking about implementation
  - The other is thinking strategically
    (Is this whole approach going to work? What test cases may fail? Can we simplify the system to make this problem go away?)
- Pair programming is dynamic, **different pairs** each time
- Pair programming **spreads knowledge**

XP Practices: 8. Collective Ownership

- Anybody who sees an opportunity to add value to any portion of the code is required to do so at any time
- Chaos is adverted by testing

XP Practices: 9. Continuous Integration

- Code is **integrated and tested several times a day**
- Integration ends when 100% of tests are passed

XP Practices: 10. 40 Hour Weeks

- Be fresh and rested
- Overtime is a symptom of serious problems on the project

XP Practices: 11. On site customer

- Real customers are need full time
- Provide instant feedback
- Keep development on track

XP Practices: 12. Coding standards

- The standard is indispensable
- It should not be possible to tell who wrote a piece of code
- The standard must be accepted by the whole team

XP: Discussion

- Situations where XP is not appropriate (according to Kent Beck)
  - When it is not supported by the company culture
  - More than 10 or 20 programmers (!)
  - Project too big for regular complete integration
  - Where it inherently takes a long time to get feedback
  - Where you can’t realistically test (e.g., already in production using a $1,000,000 machine that is already at full capacity)

Process Maturity

- A software development process is mature
  - If the development activities are well defined and
  - If management has some control over the quality, budget, and schedule of the project
- Process maturity is described with
  - A set of maturity levels and
  - The associated measurements (metrics) to manage the process
- Assumption
  - With increasing maturity the risk of project failure decreases

Capability Maturity Levels

1. Initial Level (also called ad hoc or chaotic)
2. Repeatable Level
   - Process depends on individuals ("champions")
3. Defined Level
   - Process is institutionalized (sanctioned by management)
4. Managed Level
   - Activities are measured and provide feedback for resource allocation (process itself does not change)
5. Optimizing Level
   - Process allows feedback of information to change process itself

Maturity Level 1: Chaotic Process

- Ad hoc approach to software development activities
- No problem statement or requirements specification
- Output is expected
  - But nobody knows how to get there in a deterministic fashion
- Similar projects may vary widely in productivity
  - "when we did it last year we got it done"

Maturity Level 1: Chaotic Process (cont'd)

- Level 1 Metrics
  - Rate of productivity (baseline comparisons, collection of data is difficult)
  - Product size (LOC, number of functions, etc.)
  - Staff effort (person-months)

- Recommendation
  - Level 1 managers and developers should not concentrate on metrics and their meanings
  - They should first attempt to adopt a process model (waterfall, spiral model, etc.)

Maturity Level 2: Repeatable Process

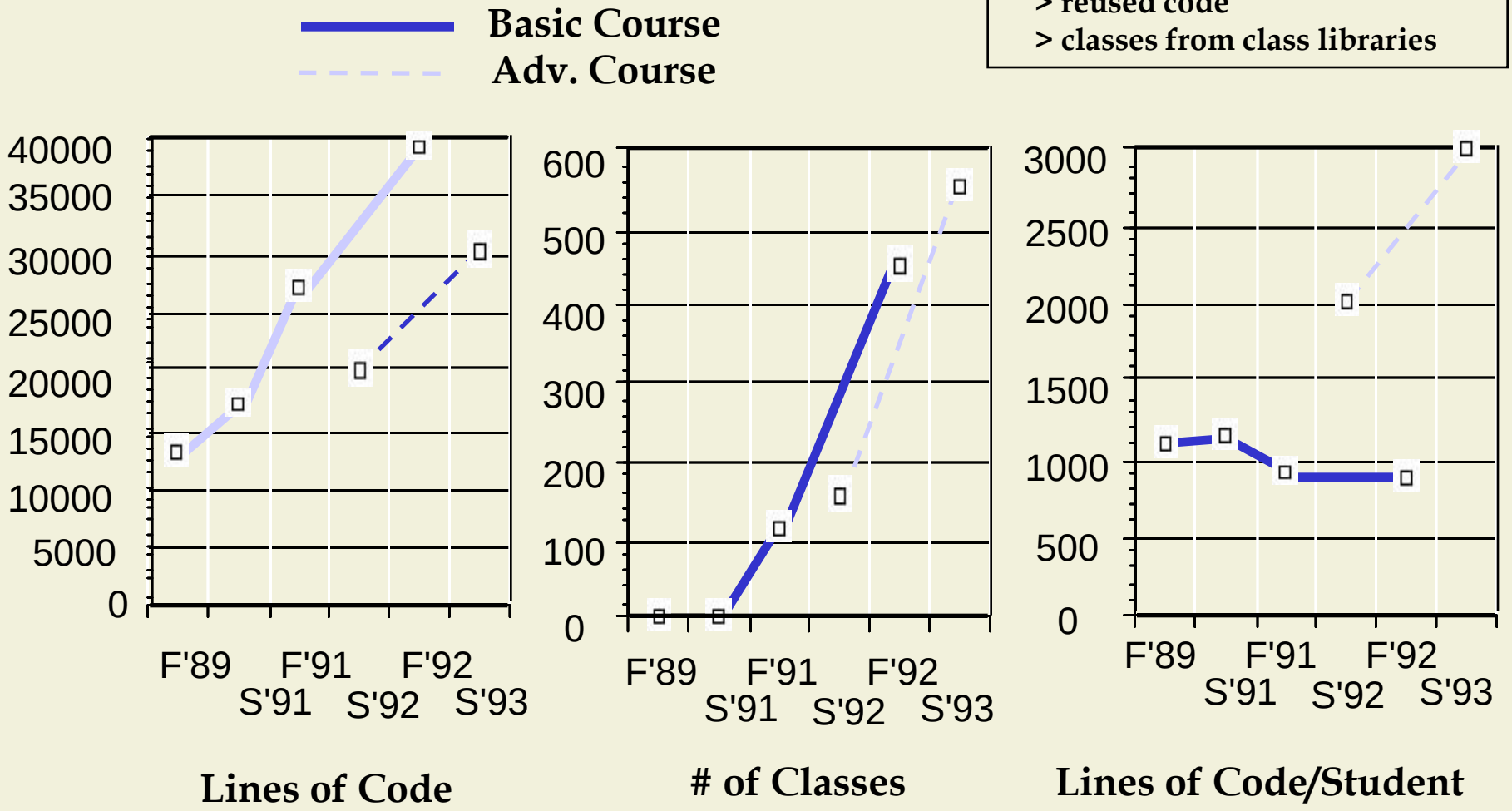
- Inputs and outputs are defined
  - Input: Problem statement or requirements specification
  - Output: Source code
- Process itself is a black box (activities within process are not known)
  - No intermediate products are visible
  - No intermediate deliverables
- Process is repeatable due to some individuals who know how to do it
  - "Champion"

Maturity Level 2: Metrics

- Software size: lines of code, function points, classes or method counts
- Personnel efforts: person-months
- Technical expertise
  - Experience with application domain
  - Design experience
  - Tools & method experience
- Employee turnover within project

Example: LOC (Lines of Code) Metrics

Numbers do not include:
- **> reused code**
- **> classes from class libraries**



Lines of Code **# of Classes** **Lines of Code/Student**

Maturity Level 3: Defined Process

- Activities of software development process are well defined with clear entry and exit conditions

- Intermediate products of development are well defined and visible

Maturity Level 3: Additional Metrics

- Requirements complexity: Number of classes, methods, interfaces
- Design complexity: Number of subsystems, concurrency, platforms
- Implementation complexity: Number of code modules, code complexity
- Testing complexity: Number of paths to test, number of class interfaces to test
- Thoroughness of testing:
  - Requirements defects discovered
  - Design defects discovered
  - Code defects discovered

Maturity Level 4: Managed Process

- Uses information from early project activities to set priorities for later project activities (intra-project feedback)
  - The feedback determines how and in what order resources are deployed
- Effects of changes in one activity can be tracked in the others
- ***Level 4 Metrics***:
  - Number of iterations per activity
  - Code reuse: Amount of producer reuse (time designated for reuse for future projects?)
  - Amount of component reuse (reuse of components from

- Defect identification:
  - How and when (which review) are defects discovered?
- Defect density:
  - When is testing complete?
- Configuration management:
  - Is it used during the development process? (Has impact on tracability of changes).
- Module completion time:
  - Rate at which modules are completed (Slow rate indicates that the process needs to be improved).

Maturity Level 5: Optimizing Process

- Measures from software development activities are used to change and improve the current process
- This change can affect both the organization and the project:
  - The organization might change its management scheme
  - A project may change its process model before completion

What does Process Maturity Measure?

- The real indicator of process maturity is the level of predictability of project performance (quality, cost, schedule).
  - Level 1: Random, unpredictable performance
  - Level 2: Repeatable performance from project to project
  - Level 3: Better performance on each successive project
  - Level 4: project performance improves on each subsequent project either
    - Substantially (order of magnitude) in one dimension of project performance
    - Significant in each dimension of project performance
  - Level 5: Substantial improvements across all dimensions of project performance.

Determining the Maturity of a Project

- Level 1 questions:
  - Has a process model been adopted for the Project?
- Level 2 questions:
  - Software size: How big is the system?
  - Personnel effort: How many person-months have been invested?
  - Technical expertise of the personnel:
    - What is the application domain experience
    - What is their design experience
    - Do they use tools?
    - Do they have experience with a design method?
  - What is the employee turnover?

Maturity Level 3 Questions

- What are the software development activities?
- Requirements complexity:
  - How many requirements are in the requirements specification?
- Design complexity:
  - Does the project use a software architecture? How many subsystems are defined? Are the subsystems tightly coupled?
- Code complexity: How many classes are identified?
- Test complexity:
  - How many unit tests, subsystem tests need to be done?
- Documentation complexity: Number of documents & pages
- Quality of testing:
  - Can defects be discovered during analysis, design, implementation? How is it determined that testing is complete?
  - What was the failure density? (Failures discovered per unit size)

Maturity Level 4 and 5 Questions

- Level 4 questions:
  - Has intra-project feedback been used?
  - Is inter-project feedback used? Does the project have a post-mortem phase?
  - How much code has been reused?
  - Was the configuration management scheme followed?
  - Were defect identification metrics used?
  - Module completion rate: How many modules were completed in time?
  - How many iterations were done per activity?
- Level 5 questions:
  - Did we use measures obtained during development to influence our design or implementation activities?

Steps to Take in Using Metrics

Metrics are useful only when implemented in a careful sequence of process-related activities.

1. Assess your current process maturity level
2. Determine what metrics to collect
3. Recommend metrics, tools and techniques
   - **whenever possible implement automated support for metrics collection**
4. Estimate project cost and schedule and monitor actual cost and schedule during development
5. Construct a project data base:
   - **Design, develop and populate a project data base of metrics data.**
   - **Use this database for the analysis of past projects and for prediction of future projects.**
6. Evaluate cost and schedule for accuracy after the project is complete.
7. Evaluate productivity and quality
   - **Make an overall**

Pros and Cons of Process Maturity

- Problems:
  - Need to watch a lot (“Big brother“, „big sister“)
  - Overhead to capture, store and analyse the required information
- Benefits:
  - Increased control of projects
  - Predictability of project cost and schedule
  - Objective evaluations of changes in techniques, tools and methodologies
  - Predictability of the effect of a change on project cost or schedule

The Joel Test

1. Do you see source control?
2. Can you make a build in one step?
3. Do you make daily builds?
4. Do you have a bug database?
5. Do you fix bugs before writing new code?
6. Do you have an up-to-date schedule?
7. Do you have a spec?
8. Do programmers have quiet working conditions?
9. Do you use the best tools money can buy?
10. Do you have testers?
11. Do new candidates write code during their interview?
12. Do you do hallway usability testing?

12: perfect
11: tolerable
10 or less: serious problems